

Dear Colt,

It was nearly a year ago that I found RidgeAir's advert for Beech Bonanza N2299L and contacted you to discuss a potential purchase. From the word go there was a clear intent to provide excellent customer service. You booked hotels and drove hundreds of miles to pick me up and return me to Houston. I had always wanted to own a Bonanza, and that weekend we shaped a deal that has allowed that to become reality.

I was immensely proud of my previous aircraft, and always demanded the best in respects of works carried out on it. Much of the work done on it was personally supervised at close quarters. It was therefore quite hard for me to come to terms with commissioning all the work I wanted done from a company I hardly knew that was thousands of miles from my home, let alone part with the cash up front of the works. I need not have worried, you managed and supervised all the work as if the aircraft was your personal treasure and to the standards I would have demanded myself. I was particularly impressed with the quality of work Doug Henderson did for us, a truly professional man. My greatest delight was in the excellent quality of the re-spray. This was my greatest worry, but Steve Evans at Hanger 16 has really excelled himself. To this day people still admire the quality of the paint, and want to know where it was done, and then go green with envy when they find out the price compared to what it would cost over here!

Anyway, I just wanted to thank Ridgeair, Doug, Steve and in particular you, for making 2004 the year I finally got the aircraft I always wanted. The pictures enclosed show the cups the aircraft won at this year's Aldemey Rally, and the delights of flying in the Highlands of Scotland.

Colt, we set out to make the best Bonanza of its type in Europe, and as far as I am concerned we did the job!

All the best, and thanks again

A handwritten signature in black ink, appearing to read 'Geoff Semler', written in a cursive style.

Geoff Semler