

AU&A

INCORPORATED

GENERAL CONTRACTORS

April 29, 2004

Ridgeaire, Inc.
PO Box 361
Jacksonville, TX 75766

Brian and Colt,

It is hard to find words to convey my appreciation to the both of you for the effort and obvious genuine interest you put forth in fulfilling my "airplane dream". The professional way you handle your business and the amount of time devoted to completing the transaction was not only noted but very much appreciated. You have shown that you believe in the theory of "service after the sale" by your assisting in getting the plane detailed, painted, and purchasing additional avionics and insurance. Housing the plane until we located a permanent home for it was over the top as far as your services goes, thank you.

I have spent several hours in the plane since you help N8088B find its way to Texas. The enjoyment received from the hours of flight has far exceeded my expectation and I am deeply grateful to you and everyone in your organization for the part that you played. I plan to use and enjoy my plane for many years and will often remember the professional and enjoyable experience I had when purchasing my plane through Ridgeaire, Inc.

Take care and come see us sometime.



Alan